

iSpring TalkMaster Guide

iSpring TalkMaster covers one of the most common cases for staff training. It helps design conversation scenarios for training employees to deal with customers more effectively.

Conversation creation is fast and easy, like all activities powered by iSpring: just arrange questions and answers in a tree structure, add a character and a background from the iSpring Library.

Check out this video to see the step-by-step instructions for creating your first role-play.

iSpring TalkMaster can be used not only for staff training, but also checking on their progress. All you need to do is enable evaluation and set point values for correct answers.

When you publish a conversation scenario, either directly from TalkMaster or as part of a larger PowerPoint-based course, you can be sure that everything will work flawlessly on any device.