

# Changing User Password

You can change a user's password with the **updateUserPassword** method.

Permission to run the request: Account Owner, Administrator, Organization Administrator.

## Parameters

Parameter	Type	Description
credentials (required)	credentials	Read the description of the <a href="#">Credentials</a> object.
userId (required)	string	ID of the user whose password you want to change.
password (required)	string	New password.

## Return Value

After the request has been completed, the system returns an object with the following properties:

Parameter	Type	Description
success	bool	'True' if the password has been changed.

## Possible Errors

Unknown user	A user with the specified ID was not found.
PermissionDenied	You have no permissions to change the password of the specified user.
Wrong Parameters	The system failed to process the request because the 'password' value is not specified or invalid.



A new password should include from 6 to 100 characters with one uppercase letter (A-Z) and a number (0-9).

## Sample Call

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <UpdateUserPasswordRequest>
      <credentials>
        <accountUrl>http://myaccount.ispringlearn.com</accountUrl>
        <email>email@email.com</email>
        <password>password</password>
      </credentials>
      <userId>1</userId>
      <password>password</password>
    </UpdateUserPasswordRequest>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## Sample Response

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <UpdateUserPasswordResult>
      <success>true</success>
    </UpdateUserPasswordResult>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```