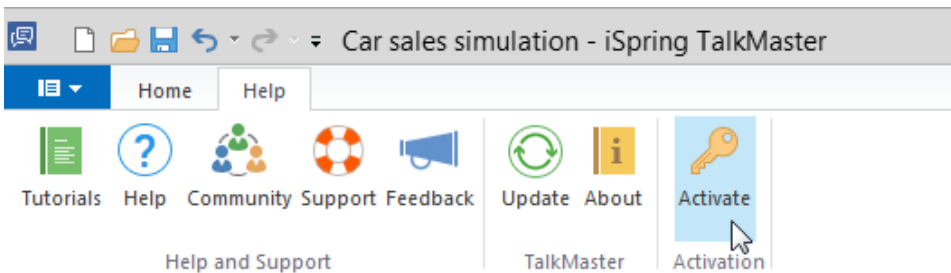


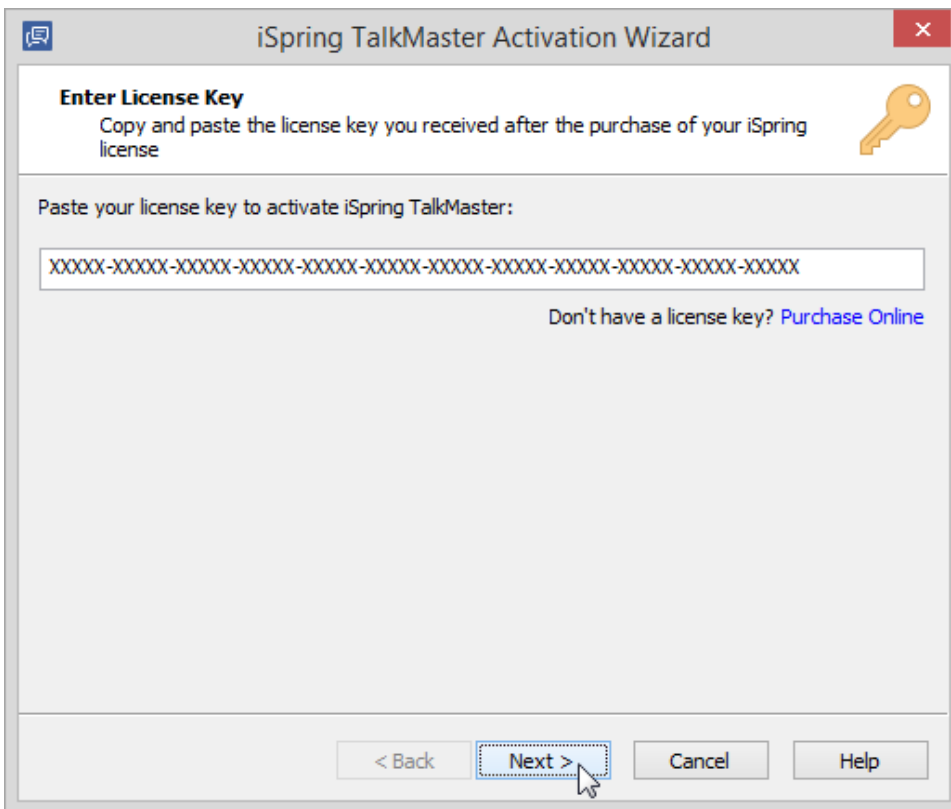
Activating iSpring TalkMaster License

To start using iSpring TalkMaster without the trial period limitations you need to obtain a product license and activate it:

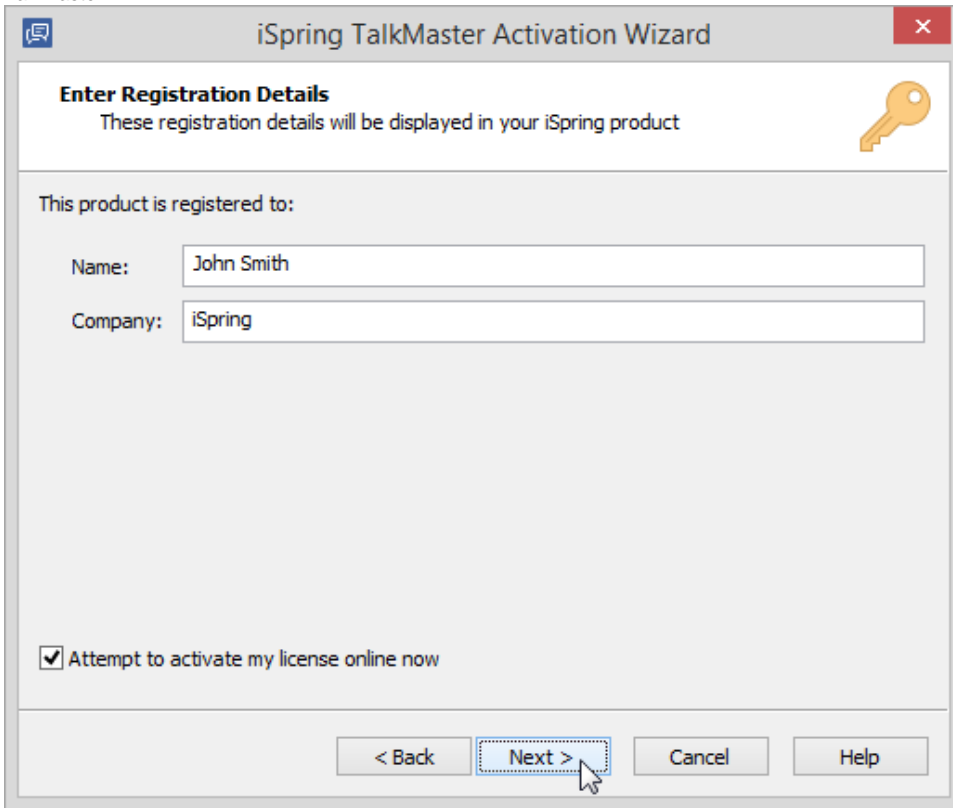
1. In the **Help** tab of the product toolbar click the **Activate** button to launch the iSpring TalkMaster Activation Wizard.



2. If you already have the iSpring TalkMaster license, enter your license key and click **Next** to proceed with entering **Registration Details**. To purchase the iSpring TalkMaster license, click **Purchase Online**.



3. At the next step, you can specify the user's name and the company name. This information will be displayed in the **About** window of iSpring TalkMaster.

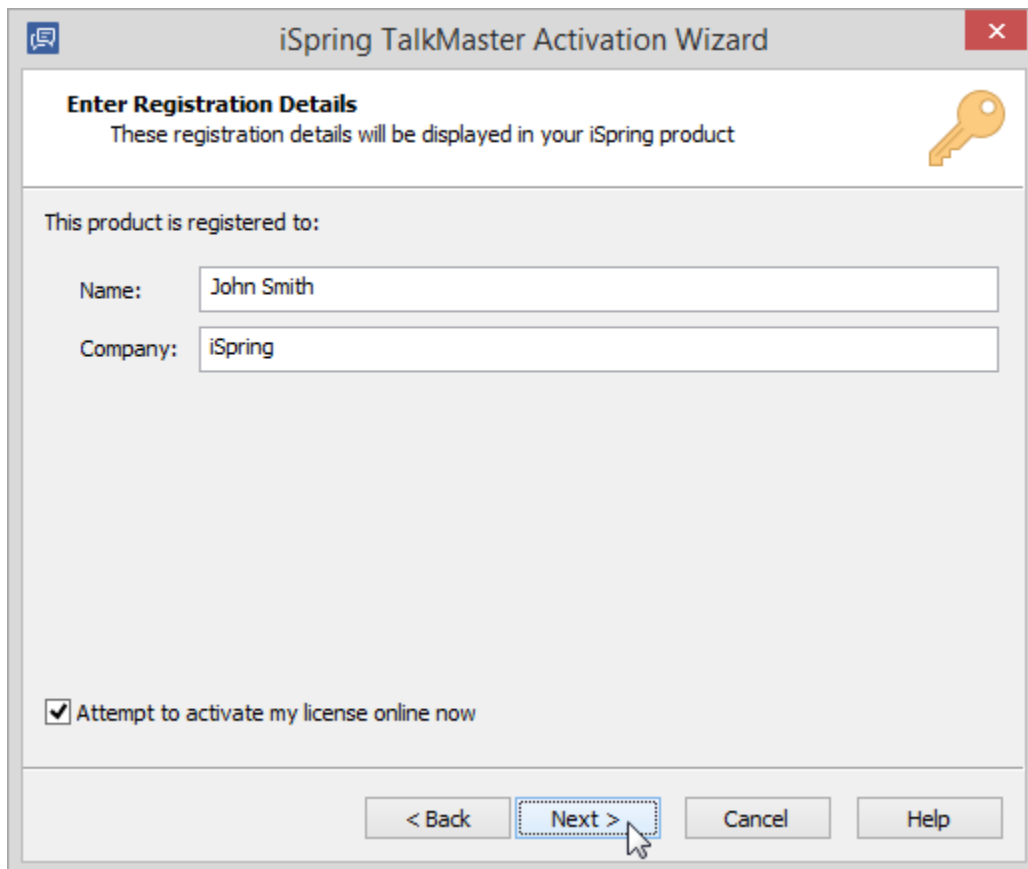


The image shows a Windows-style dialog box titled "iSpring TalkMaster Activation Wizard". The main heading is "Enter Registration Details" with a subtext "These registration details will be displayed in your iSpring product" and a yellow key icon. Below this, it says "This product is registered to:". There are two text input fields: "Name:" with the value "John Smith" and "Company:" with the value "iSpring". At the bottom left, there is a checked checkbox labeled "Attempt to activate my license online now". At the bottom right, there are four buttons: "< Back", "Next >" (which is highlighted with a dashed border and a mouse cursor), "Cancel", and "Help".

After you complete steps 1,2,3, you can choose whether to activate your license online or offline.

Online Activation

The fastest way to activate the license is to go through the online activation procedure. To do it, keep the **Attempt to activate my license online now** option checked and click **Next**. Online activation requires an active Internet connection. It usually takes just a few seconds to complete the online activation process.



The image shows a Windows-style dialog box titled "iSpring TalkMaster Activation Wizard". It has a standard title bar with a minimize button, a maximize button, and a close button (red X). The main content area is divided into sections. The first section is titled "Enter Registration Details" and includes the text "These registration details will be displayed in your iSpring product" and a yellow key icon. Below this, it says "This product is registered to:" followed by two text input fields. The first field is labeled "Name:" and contains the text "John Smith". The second field is labeled "Company:" and contains the text "iSpring". At the bottom of the main content area, there is a checkbox labeled "Attempt to activate my license online now" which is checked. The bottom of the dialog box contains four buttons: "< Back", "Next >", "Cancel", and "Help". A mouse cursor is pointing at the "Next >" button.

iSpring TalkMaster Activation Wizard

Enter Registration Details
These registration details will be displayed in your iSpring product

This product is registered to:

Name: John Smith

Company: iSpring

☒ Attempt to activate my license online now

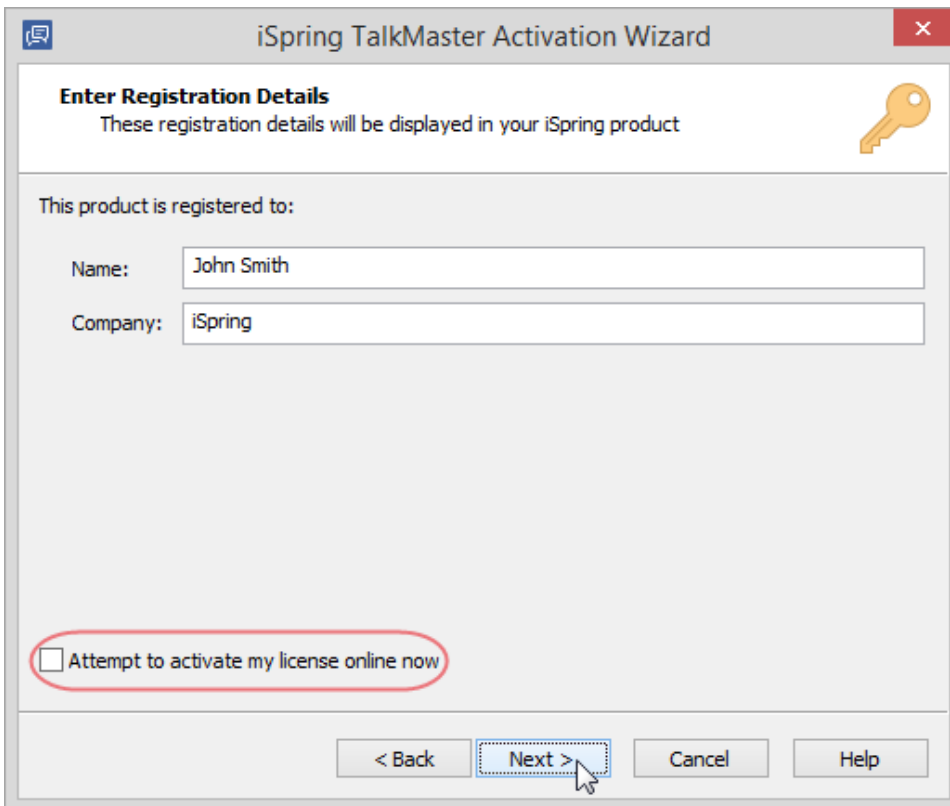
< Back Next > Cancel Help

After successful activation, you will see the number of remaining activations and the total amount of the allowed activations for your license.

Manual Offline Activation

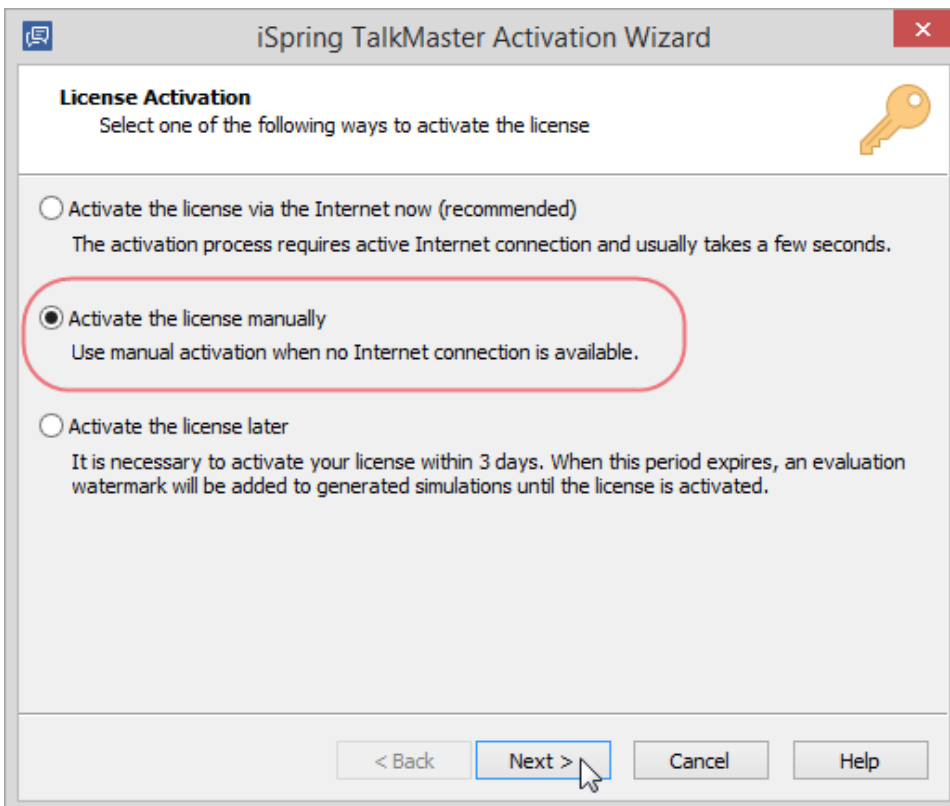
To perform offline activation:

1. Clear the **Attempt to activate my license online now** checkbox, enter your registration information and click **Next**.



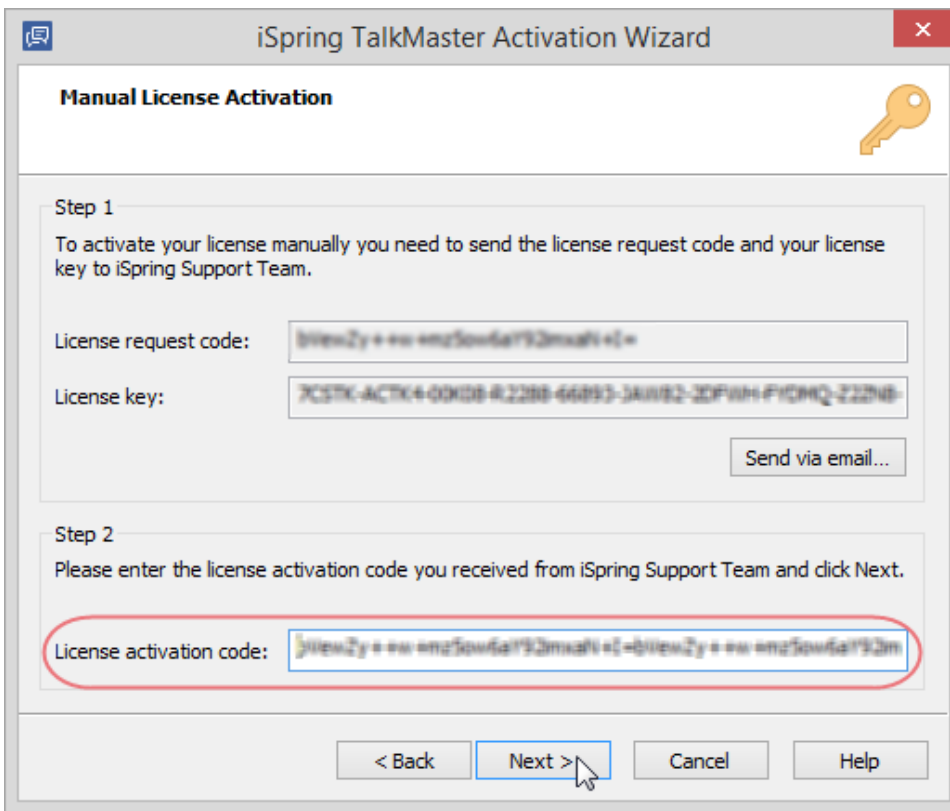
The screenshot shows the 'Enter Registration Details' window of the iSpring TalkMaster Activation Wizard. The window title is 'iSpring TalkMaster Activation Wizard'. Below the title bar, there is a sub-header 'Enter Registration Details' and a note: 'These registration details will be displayed in your iSpring product'. A yellow key icon is in the top right corner. The main area contains the text 'This product is registered to:' followed by two input fields: 'Name:' with the value 'John Smith' and 'Company:' with the value 'iSpring'. At the bottom, there is a checkbox labeled 'Attempt to activate my license online now' which is currently unchecked and highlighted with a red oval. Below the checkbox are four buttons: '< Back', 'Next >' (highlighted with a blue border and a mouse cursor), 'Cancel', and 'Help'.

2. Choose **Activate the license manually** and click **Next**.



The screenshot shows the 'License Activation' window of the iSpring TalkMaster Activation Wizard. The window title is 'iSpring TalkMaster Activation Wizard'. Below the title bar, there is a sub-header 'License Activation' and a note: 'Select one of the following ways to activate the license'. A yellow key icon is in the top right corner. The main area contains three radio button options: 'Activate the license via the Internet now (recommended)' with a description 'The activation process requires active Internet connection and usually takes a few seconds.', 'Activate the license manually' (selected with a black dot and highlighted with a red oval) with a description 'Use manual activation when no Internet connection is available.', and 'Activate the license later' with a description 'It is necessary to activate your license within 3 days. When this period expires, an evaluation watermark will be added to generated simulations until the license is activated.' At the bottom are four buttons: '< Back', 'Next >' (highlighted with a blue border and a mouse cursor), 'Cancel', and 'Help'.

3. Send a license activation request with your License request code and License key via email to the Support Team. After you receive a **License activation code** from the iSpring Support Team, paste it into the corresponding field and click **Next**. Manual activation requests are usually processed within one business day.



The image shows a software window titled "iSpring TalkMaster Activation Wizard". It has a standard Windows-style title bar with a minimize button, a maximize button, and a close button (red X). The window is divided into two main sections: "Step 1" and "Step 2".

Step 1: The title is "Manual License Activation" with a yellow key icon. The instructions state: "To activate your license manually you need to send the license request code and your license key to iSpring Support Team." There are two text input fields: "License request code:" containing "b1veuZy + w+ wnz5oufa192maaf1 +()" and "License key:" containing "7CSTK-ACTK4-00KDB-82288-66893-3A082-2DF0H-F1CMQ-Z22N8-". A "Send via email..." button is located to the right of the license key field.

Step 2: The instructions state: "Please enter the license activation code you received from iSpring Support Team and click Next." There is a single text input field for the "License activation code:" containing "b1veuZy + w+ wnz5oufa192maaf1 +()=b1veuZy + w+ wnz5oufa192m". This field is highlighted with a red rounded rectangle.

At the bottom of the window, there are four buttons: "< Back", "Next >" (which is highlighted with a blue border and has a mouse cursor over it), "Cancel", and "Help".

Activation process should be complete within 3 days after you entered the license key. If the license is not activated within this period, an evaluation watermark will be added to your simulationzses.

The license activation binds the product to a given computer and its operating system. As the number of the allowed activations is limited, you should [deactivate a previously activated license](#) in case you want to reinstall the operating system or activate the license on another computer. This way you will not lose your activations.