Manual Re-enrollments

Sometimes the administrator only needs to assign a course repeatedly to certain employees, not to all the users enrolled in a course. This happens when one of the learners has scored lower than average during the final test and seemingly needs to review the course.

In this case, it's a good idea to use the manual course re-enrollment feature. You can do this even if there is automatic re-enrollment is already set up for the course.

1. Open a course and select the Enrollments tab.

← Edit (Course					୍ଥି
How to	o Sell Ca	rs Professio	onally			
Outline	General	Notifications	Availability	Completion	Enrollments	Reports
Q Search Export to CSV New enrollment					w enrollment	

2. Then choose one or multiple employees to whom you want to reassign the course. Next, click the Reenroll link.

	2 items selected	🖉 Edit Enrollment Schedule	Reenroll (الله)	间 Unenroll
\checkmark	Bella Stone bstone@aol.com	My Company	11/1/19	- no due Complete
\checkmark	Brian Richards richbbb@gmail.com	My Company	11/1/19	- no due Not Started

3. In the Course Re-enrollment window, specify the start and due dates and set up the access settings.

If in the **Due date** field, you select **For a period**, specify in how many days, weeks, months, or years the courses will be reassigned. **Note:** a month always has 30 days, and a year — 365 days.

Note: Current progress in the course will be deleted. That is to say, even if a student has already passed one of the four sections of the course, they will need to start the course over again.

(Course Re-enrollment	×		
Note: On re-enrollment, current completion progress for this course will be deleted.				
Leigh Ann Bellamy leighann.bellamy				
Start date:	12/29/2019 12:00 📋			
Due date:	For a period ~ 10 months	^		
Restrict access:	Do not restrict days weeks	./		
	s years			

4. Now the period users have to complete the course within will be displayed under the Date column.

Name	Department	Date	Status	Re-enrollment Date 100	Туре
Nick Moore	My Company	12/29/19 - 10/24/20	Complete	7/27/20	-
Leigh Ann Bellamy leighann.bellamy	Human Resources My Company	12/29/19 - 10/24/20	Not Started	-	-

(i) Important:

- 1. If you set up manual re-enrollment, the scheduled automatic re-enrollment will be canceled (if automatic re-enrollment is enabled for the course).
- 2. However, if a user successfully passes the manually assigned course, the course will be re-enrolled automatically next time after the indicated time period has passed (if automatic re-enrollment is enabled for the course).
- 3. The employee starts a reassigned course from scratch. The reassigned course and all its modules will now have the Not Started status.
- 4. Consequently, statistics on the reassigned course are collected as new. All the progress that the user has earlier made (the number of passed sections and modules) will be lost.