

Deactivating iSpring Suite License

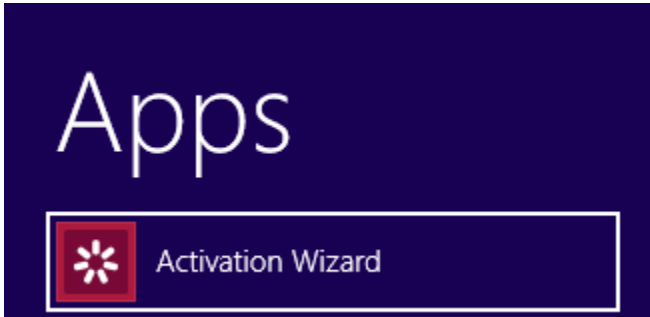
If you want to move iSpring Suite to another computer or reinstall the operating system on your PC, you need to deactivate the license. You can either deactivate a license without removing the software from your computer or uninstall and deactivate your iSpring Suite.

- [Activation Wizard](#)
- [Uninstalling iSpring Suite](#)

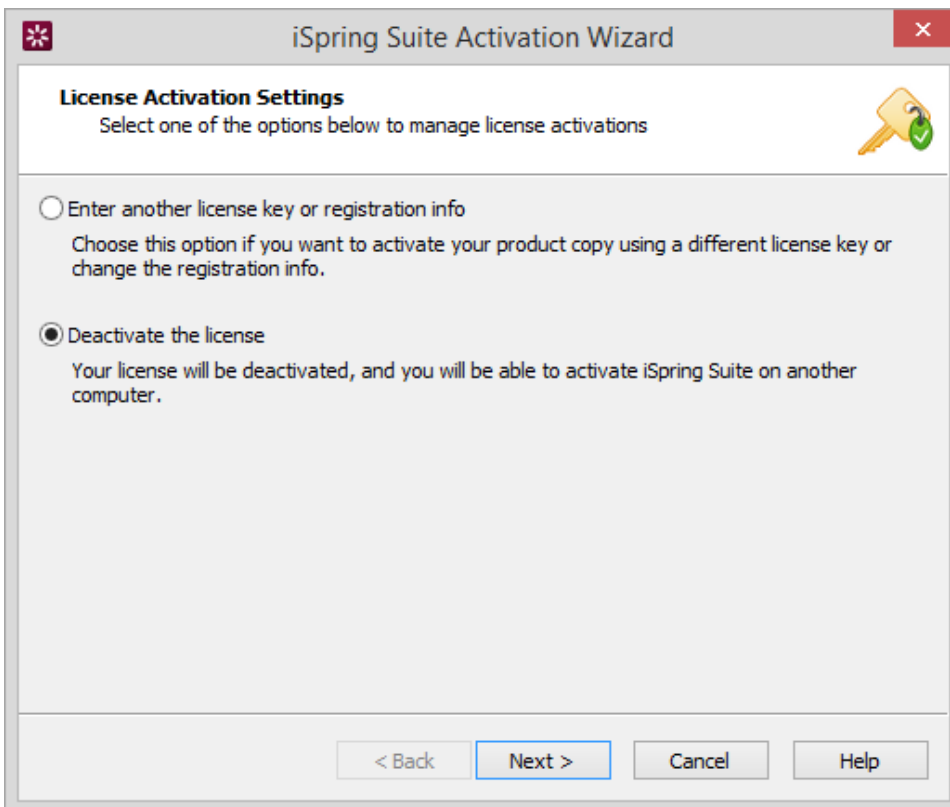
Activation Wizard

It is possible to deactivate your license without uninstalling iSpring Suite. Perform the following steps:

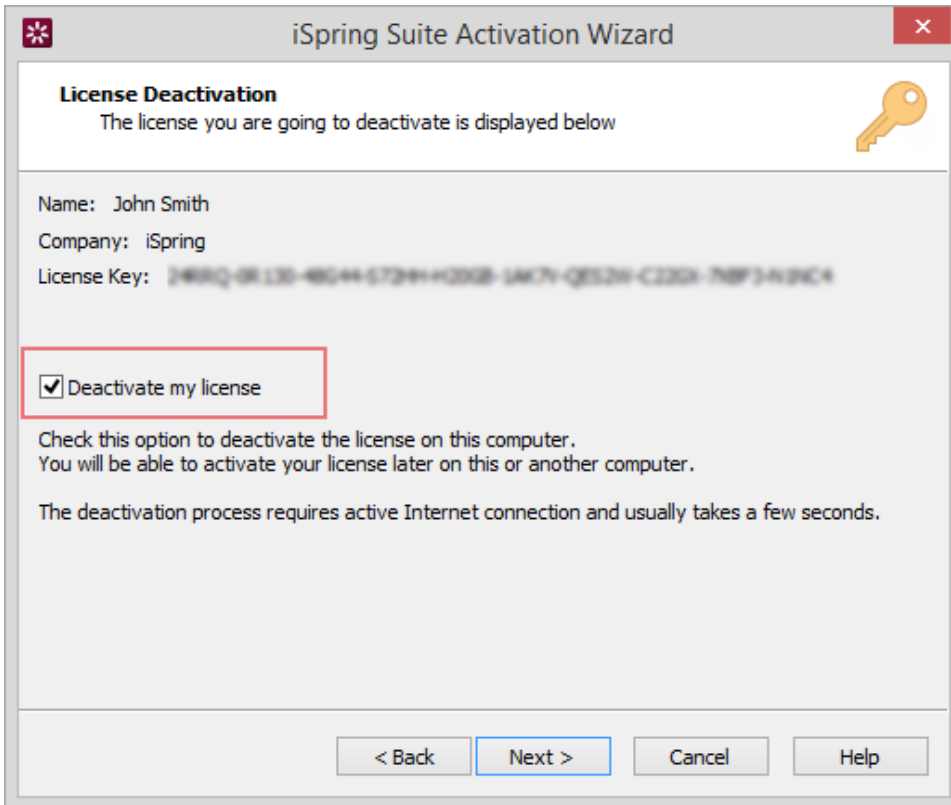
1. Launch the Activation Wizard from the program menu folder.



2. Choose **Deactivate the license** and click **Next**.



3. Select **Deactivate my license** and click **Next**.



The screenshot shows the 'iSpring Suite Activation Wizard' window. The title bar includes a close button (X). The main content area is titled 'License Deactivation' and contains the text 'The license you are going to deactivate is displayed below'. To the right of this text is a yellow key icon. Below the text, the following information is displayed: Name: John Smith, Company: iSpring, and License Key: JH8BQ-DR-L3D-4BQ44-57244-H252B-L4C74-QE526-C22D4-78P34-BK44. A checkbox labeled 'Deactivate my license' is checked and highlighted with a red rectangular box. Below the checkbox, there is explanatory text: 'Check this option to deactivate the license on this computer. You will be able to activate your license later on this or another computer.' and 'The deactivation process requires active Internet connection and usually takes a few seconds.' At the bottom of the window, there are four buttons: '< Back', 'Next >', 'Cancel', and 'Help'.

License Deactivation
The license you are going to deactivate is displayed below

Name: John Smith
Company: iSpring
License Key: JH8BQ-DR-L3D-4BQ44-57244-H252B-L4C74-QE526-C22D4-78P34-BK44

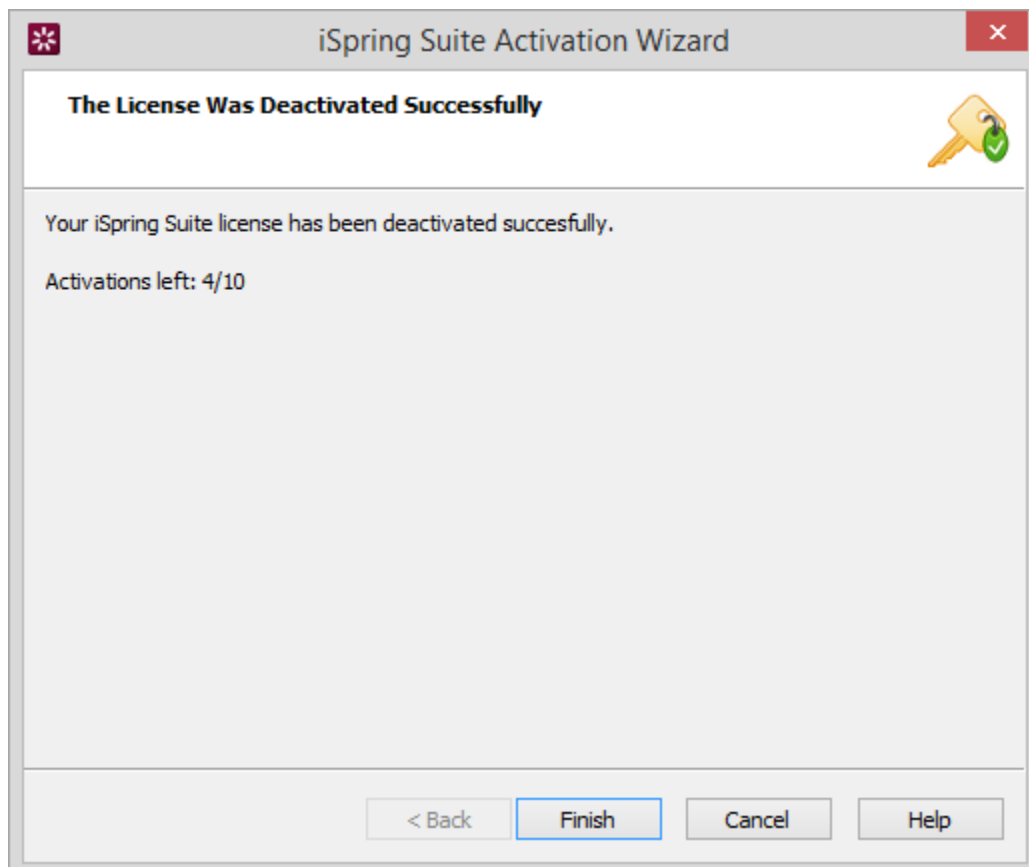
☒ Deactivate my license

Check this option to deactivate the license on this computer.
You will be able to activate your license later on this or another computer.

The deactivation process requires active Internet connection and usually takes a few seconds.

< Back Next > Cancel Help

After successful deactivation, the Activation Wizard will display the number of the remaining activations out of the total number of activations.



The screenshot shows the 'iSpring Suite Activation Wizard' window after successful deactivation. The title bar includes a close button (X). The main content area is titled 'The License Was Deactivated Successfully' and contains the text 'Your iSpring Suite license has been deactivated successfully.' and 'Activations left: 4/10'. To the right of the title is a yellow key icon with a green checkmark. At the bottom of the window, there are four buttons: '< Back', 'Finish', 'Cancel', and 'Help'.

The License Was Deactivated Successfully

Your iSpring Suite license has been deactivated successfully.

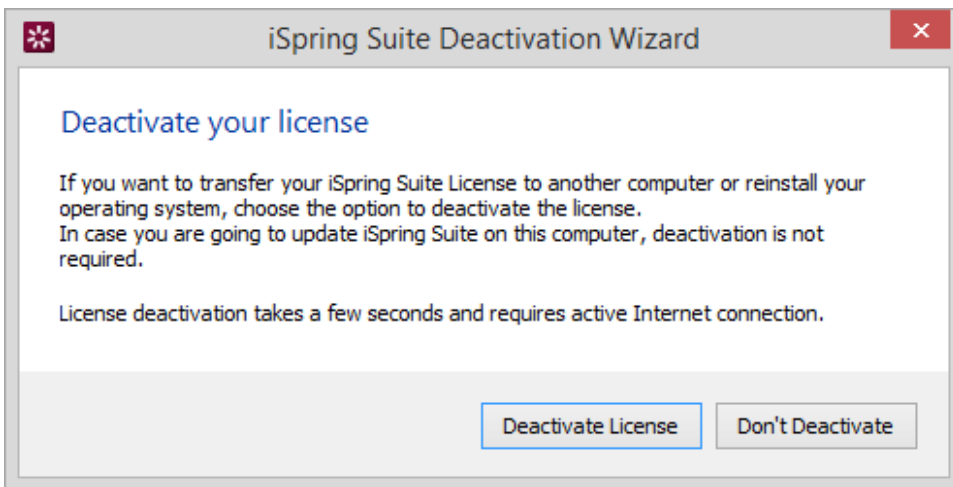
Activations left: 4/10

< Back Finish Cancel Help

Uninstalling iSpring Suite

To uninstall your iSpring Suite:

1. Go to **Control Panel\Programs\Programs and Features**. Select iSpring Suite and click **Uninstall**.
2. When uninstalling iSpring Suite, please choose the **Deactivate my license** option in the Deactivation Wizard. Your license will be deactivated, and you will be able to activate iSpring Suite on another computer.



3. After successful deactivation, the program will display the number of remaining activations and the total number of activations.

