

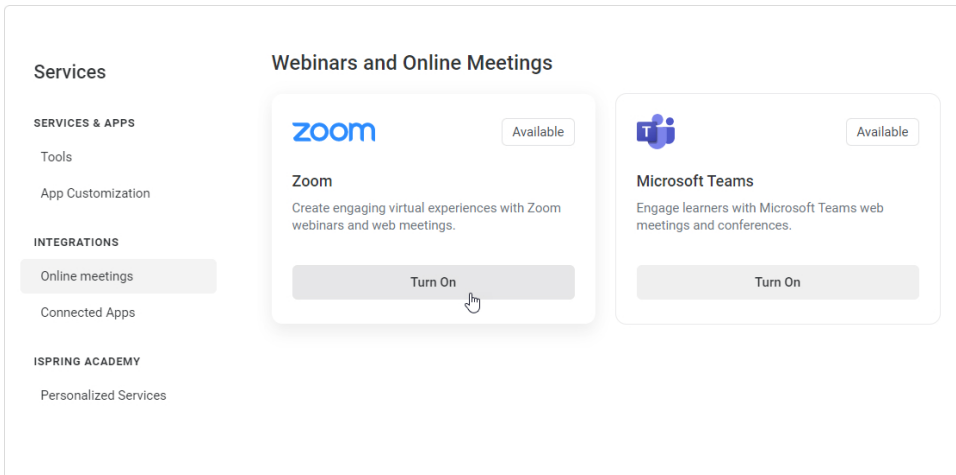
Zoom Meetings

The integration is only supported on cloud versions of iSpring Learn and doesn't work with on-premise iSpring Learn.

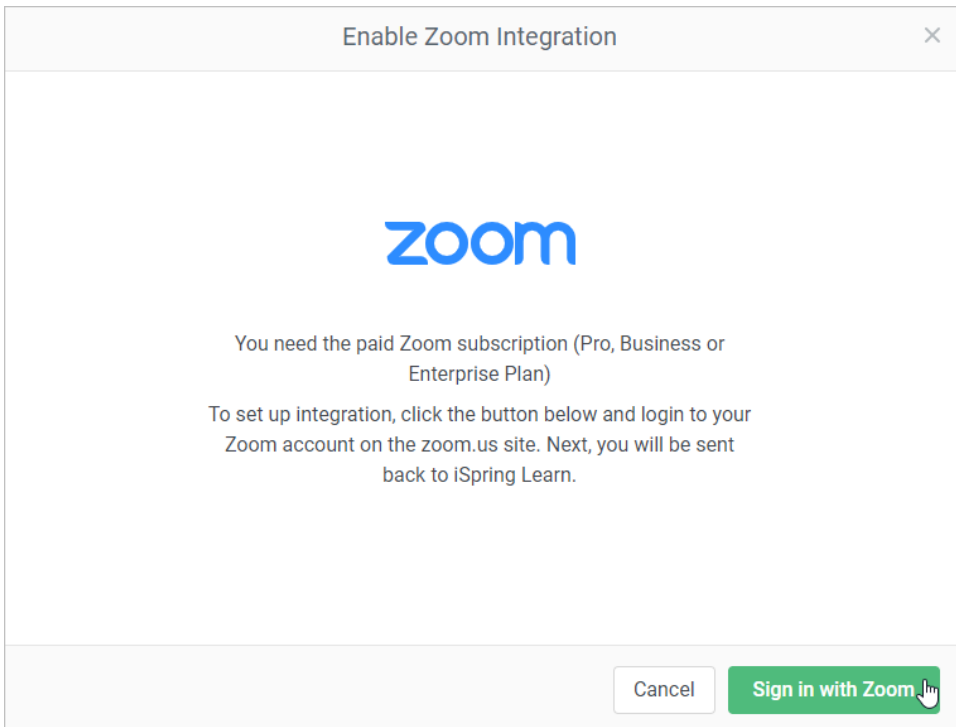
On-premise software is installed and runs on a company's own hardware infrastructure, and is hosted locally, whereas **cloud** software is stored and managed on the provider's servers, and accessed through a web browser or other interface.

To run meetings in iSpring Learn, you need to enable the web conference service Zoom.

1. Go to the **Services Integrations**. Here you will see all third-party services integrated with iSpring Learn.
2. In the **Zoom** section, click **Turn On**.



3. In the opened window **Enable Zoom Integration**, click **Sign in with Zoom**.



4. You will be redirected to the Zoom's authorization page. If you already have a Zoom account, enter your login and password and click **Sign In**.

Sign In

Email address

Password

[Forgot password?](#) ☒ Stay signed in

Sign In

If you didn't set up your Zoom account earlier, create it now. To do this, hit the **Sign Up** button.

[HOST A MEETING ▾](#) [SIGN IN](#) [SIGN UP, IT'S FREE](#)

Next, buy a paid membership plan: **Pro**, **Business**, or **Enterprise**. To do this, click the **Plans & Pricing** link in the upper menu.

[zoom](#) [SOLUTIONS ▾](#) [PLANS & PRICING](#) [CONTACT SALES](#)

5. Congratulations! You have connected Zoom to your iSpring Learn account, Now you can start [creating Zoom meetings](#) in the **Trainings** section.

The screenshot shows the iSpring Learn 'Trainings' section. At the top, there's a search bar, 'Training Type' and 'Organizer' dropdowns, and a green 'Add Training' button. Below this is a calendar for January 2021. The calendar displays several training sessions as colored blocks:

- Monday, Jan 28: 11:00 AM Digit...
- Tuesday, Jan 29: 9:00 AM Digit..., 1:30 PM Digit...
- Thursday, Jan 31: 12:30 PM Sal..., 1:30 PM Sale...
- Friday, Jan 1: 11:30 AM Sal..., 12:00 PM Sal...
- Saturday, Jan 2: 5:00 AM How ...
- Sunday, Jan 3: 11:00 AM Ho...
- Sunday, Jan 9: 1:00 PM Sale...



Notes:

1. Only *Account Owner* and *Account Administrators* can enable Zoom meetings in the iSpring Learn account.
2. Read through [the requirements](#) you need to meet to enable Zoom in your iSpring Learn account. If you don't complete these conditions, Zoom meetings will not work in your account.
3. The correct functioning of Zoom in iSpring Learn depends on modifications made on the Zoom side. Sometimes, such modifications are implemented without notifying customers and partners.

We always strive to restore the correct functioning of Zoom meetings in iSpring Learn as quickly as possible, but occasionally it takes a while to get issues fixed.

4. iSpring Learn doesn't support the following Zoom functionalities:
 - Creating and conducting meetings using a Personal Meeting ID (PMI)
 - Creating and conducting recurring meetings
 - Converting a web meeting to a webinar
5. Meetings in iSpring Learn work **only** with the paid Zoom subscription. Meetings won't work with the **Basic** plan.
6. To host webinars, apart from a paid plan, purchase the **Webinar** add-on.

The screenshot shows the 'Available Add-ons' section for Webinars. It includes a dropdown for '100 Participants', a field for '1' host, and two pricing options:

- Monthly:** \$40.00 /mo/host, Billed monthly
- Annual:** \$33.33 /mo/host, \$400.00 Billed annually

7. Read through [the full list of requirements](#) you need to meet to enable Zoom in your iSpring Learn account. If you don't complete these conditions, meetings will not work in your account.
8. The organizer can now launch a meeting 30 minutes before the session starts. Users can join a meeting 15 minutes before the session starts.