

Changing User Password

AVAILABLE WITH BUSINESS SUBSCRIPTION

Method: `updateUserPassword`

Permissions to Run the Request

Account Owner, Account Administrators, Department Administrators, or [custom roles](#).

Department Administrators and users with a custom role can change passwords of the users belonging to the departments they manage and their sub-departments.

Parameters

Parameter	Type	Description
token (required)	string	Access token. You can obtain a token by making a request .
userId (required)	string	The ID of the user whose password you want to change.
password (required)	string	The new password.

Return Value

After the request has been completed, the system returns an object with the following properties:

Parameter	Type	Description
success	bool	'True' if the password has been changed.

Possible Errors

Type	Description
Unknown user	A user with the specified ID was not found.
Permission Denied	You have no permissions to change the password of the specified user.
Wrong Parameters	The system failed to process the request because the 'password' value is not specified or invalid.

Sample Call

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="https://schemas.xmlsoap.org/soap/envelope/"
  xmlns="https://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <UpdateUserPasswordRequest>
      <credentials>
        <token>p-1sJDjmULL5DdpXPJTcbm4jVIaWVHvNmrjAxATRbNE</token>
      </credentials>
      <userId>string</userId>
      <password>password</password>
    </UpdateUserPasswordRequest>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

Sample Response

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="https://schemas.xmlsoap.org/soap/envelope/"
  xmlns="https://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <UpdateUserPasswordResult>
      <success>true</success>
    </UpdateUserPasswordResult>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```