

Getting User Information

AVAILABLE WITH BUSINESS SUBSCRIPTION

Method: `getUserProfile`

Permissions to Run the Request

Account Owner, Account Administrators, Department Administrators, or [custom roles](#).

Department Administrators and users with a custom role can get information about the users belonging to the departments they manage and their sub-departments.

Parameters

Parameter	Type	Description
token (required)	string	Access token. You can obtain a token by making a request .
userId (required)	string	ID of the user whose information you want to get.

Return Value

After the request has been completed, the system returns an object with the following properties.

Parameter	Type	Description
userId	string	ID of the specified user
status	int	User status: 1 — active, 3 — inactive
departmentId	string	ID of the department the user belongs to
email	string	The email of the user
groups	string[]	IDs of groups the user belongs to
fields	string[][]	User profile fields — an array of objects with the following properties: Id, value
addedDate	date	The date the user was added to the account
lastLoginDate	date	The date the user last timed logged in to the account
manageableDepartmentIds	string[]	IDs of departments the users manages if their role is <i>Department Administrator</i> or <i>Publisher</i>
role	string	The user's role
workLeaveStatus (optional)	string	A work leave status . An array with the following parameters: <ul style="list-style-type: none">• workLeaveReason Reasons for work leave status• startDate The work leave status start date. You can add it in the yyyy-mm-dd format• endDate The work leave status end date. You can add it in the yyyy-mm-dd format

Possible Errors

Error	Description
Unknown user	The user with the given ID cannot be found.
Permission denied	You do not have enough permissions to get user info.

Sample Call

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="https://schemas.xmlsoap.org/soap/envelope/"
                     xmlns="https://ispringlearn.com/go/services/api/soap">
    <SOAP-ENV:Body>
        <GetUserProfileRequest>
            <credentials>
                <token>p-1sJDjmULL5DdpXPJTcbm4jVIaWVHvNmrrjAxATRbNE</token>
            </credentials>
            <userId>string</userId>
        </GetUserProfileRequest>
    </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

Sample Response

```

<?xml version="1.0" encoding="UTF-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="https://schemas.xmlsoap.org/soap/envelope/" xmlns:ns1="https://ispringlearn.com/go/services/api/soap">
<SOAP-ENV:Body>
<ns1: GetUserProfileResult>
<ns1: userProfile>
<ns1: userId>string</ns1:userId>
<ns1: fields>
<ns1: field>
<ns1: Id>FIRST_NAME</ns1: Id>
<ns1: value>Helen</ns1: value>
</ns1: field>
<ns1: field>
<ns1: Id>LAST_NAME</ns1: Id>
<ns1: value>Jones</ns1: value>
</ns1: field>
<ns1: field>
<ns1: Id>EMAIL</ns1: Id>
<ns1: value>helen@ispringsolutions.com</ns1: value>
</ns1: field>
<ns1: field>
<ns1: Id>JOB_TITLE</ns1: Id>
<ns1: value>Sales Manager</ns1: value>
</ns1: field>
<ns1: field>
<ns1: Id>COUNTRY</ns1: Id>
<ns1: value>5</ns1: value>
</ns1: field>
<ns1: field>
<ns1: Id>USER_DEFINED_FIELD3</ns1: Id>
<ns1: value>Higher Education</ns1: value>
</ns1: field>
<ns1: groups>
<ns1: id>string</ns1: id>
<ns1: id>string</ns1: id>
</ns1: groups>
<ns1: status>1</ns1: status>
<ns1: role>department_administrator</ns1: role>
<ns1: departmentId>string</ns1: departmentId>
<ns1: addedDate>2019-03-26</ns1: addedDate>
<ns1: lastLoginDate>2019-04-06</ns1: lastLoginDate>
<ns1: manageableDepartmentIds>
<ns1: id>string</ns1: id>
<ns1: id>string</ns1: id>
</ns1: manageableDepartmentIds>
<ns1: userRoles>
<ns1: userRole>
<ns1: roleId>eaf01e14-2ael-11e9-89a5-0242ac13000a</ns1: roleId>
<ns1: roleType>department_administrator</ns1: roleType>
<ns1: manageableDepartmentIds>
<ns1: id>f9de0c52-6f59-11ea-b88f-cee299842653</ns1: id>
<ns1: id>f9d9f306-6f59-11ea-ad9a-cee299842653</ns1: id>
</ns1: manageableDepartmentIds>
</ns1: userRole>
</ns1: userRoles>
</ns1: userProfile>
</ns1: GetUserProfileResult>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>

```