

# Getting a List of Users

AVAILABLE WITH BUSINESS SUBSCRIPTION

## Request: GET/user

When requesting **GET /user**, the values for the "Inactive" and "Employment Ended" statuses are the same — **3**.

To differentiate between these statuses, use the **GET /user/v2** request. In this way, in the status parameter, inactive users will be indicated by status **3**, while users who are identified as "Employment Ended" will be indicated by status **5**.

## Permissions to Run the Request

Account Owner, Account Administrators, Department Administrators, Publishers or [custom roles](#).

Department Administrators, Publishers, and users with a custom role can get lists of users belonging to the departments they manage and their sub-departments.



If you have more than 1000 users in your account, use the [Getting a List of Users \(Page-by-Page\)](#) request.

## Request Headers

| Header                     | Description  |
|----------------------------|--|
| Authorization (required)   | Access token. You can obtain a token <a href="#">by making a request</a> .   |
| Parameter                  | Description  |
| departments (optional)     | The array of departments IDs you want to get user lists of.  |
| groups (optional)          | The array of groups IDs you want to get user lists of.   |
| workLeaveStatus (optional) | <a href="#">A work leave status</a> . An array with the following parameters: <ul style="list-style-type: none"><li><b>workLeaveReason</b><br/>Reasons for work leave status</li><li><b>startDate</b><br/>The work leave status start date. You can add it in the <b>yyyy-mm-dd</b> format</li><li><b>endDate</b><br/>The work leave status end date. You can add it in the <b>yyyy-mm-dd</b> format</li></ul> |

## Possible Response Codes

| Code | Text              | Description   |
|------|-------------------|---|
| 200  | OK                | The request has been processed successfully.                      |
| 400  | Bad Request       | A request error.  |
| 401  | Unauthorized      | An authorization error.   |
| 403  | Permission denied | The user doesn't have enough permissions to complete the request. |

## Sample Request

```
GET /user?departments[ ]=e95b4ad0-5f50-11e9-80c4-0a580af406eb&groups[ ]=e0b394fc-44b9-11e9-92c8-0a580af401f6 https
/1.1
Host: api-learn.ispringlearn.com
Authorization: p-1sJDjmULL5DdpXPJTcbm4jVIaWVHvNmrjAxATRbNE
```

## Sample Response

https/1.1 200 OK

```
<?xml version="1.0" encoding="UTF-8"?>
<response>
  <userProfile>
    <role>owner</role>
    <roleId>eaefe76e-2ae1-11e9-b90a-0242ac13000a</roleId>
    <userId>114dba08-a75e-11eb-b4e5-0242ac13002a</userId>
    <departmentId>1141d74c-a75e-11eb-ad56-0242ac13002a</departmentId>
    <status>1</status>
    <fields>
      <field>
        <name>FIRST_NAME</name>
        <value>Account</value>
      </field>
      <field>
        <name>LAST_NAME</name>
        <value>Owner</value>
      </field>
      <field>
        <name>LOGIN</name>
        <value>owner</value>
      </field>
      <field>
        <name>EMAIL</name>
        <value>owner@test.com</value>
      </field>
      <field>
        <name>PHONE</name>
        <value></value>
      </field>
      <field>
        <name>JOB_TITLE</name>
        <value></value>
      </field>
      <field>
        <name>COUNTRY</name>
        <value></value>
      </field>
    </fields>
    <addedDate>2021-04-27</addedDate>
    <lastLoginDate>2021-09-14</lastLoginDate>
    <manageableDepartmentIds>
      <id>1141d74c-a75e-11eb-ad56-0242ac13002a</id>
    </manageableDepartmentIds>
    <userRoles>
      <userRole>
        <roleId>eaefe76e-2ae1-11e9-b90a-0242ac13000a</roleId>
        <roleType>owner</roleType>
        <manageableDepartmentIds>
          <id>1141d74c-a75e-11eb-ad56-0242ac13002a</id>
        </manageableDepartmentIds>
      </userRole>
      <userRole>
        <roleId>ab513fba-fc2e-11eb-a2f0-0242ac130034</roleId>
        <roleType>custom</roleType>
        <manageableDepartmentIds>
          <id>1141d74c-a75e-11eb-ad56-0242ac13002a</id>
        </manageableDepartmentIds>
      </userRole>
    </userRoles>
  </userProfile>
  <userProfile>
    <role>department_administrator</role>
    <roleId>eaf01e14-2ae1-11e9-89a5-0242ac13000a</roleId>
    <userId>3d7e1028-1545-11ec-b8d1-0242ac17002a</userId>
    <departmentId>1141d74c-a75e-11eb-ad56-0242ac13002a</departmentId>
    <status>1</status>
```

```
<fields>
  <field>
    <name>FIRST_NAME</name>
    <value>Kate</value>
  </field>
  <field>
    <name>LAST_NAME</name>
    <value>Smith</value>
  </field>
  <field>
    <name>LOGIN</name>
    <value>kate.smith</value>
  </field>
  <field>
    <name>EMAIL</name>
    <value>kate.smith@test.com</value>
  </field>
  <field>
    <name>PHONE</name>
    <value>+12345678910</value>
  </field>
  <field>
    <name>JOB_TITLE</name>
    <value>Sales Manager</value>
  </field>
  <field>
    <name>COUNTRY</name>
    <value></value>
  </field>
</fields>
<addedDate>2021-09-14</addedDate>
<groups>
  <id>14b5893c-a75e-11eb-a87c-0242ac13002a</id>
  <id>ee5a6cca-154a-11ec-a6a8-0242ac17002a</id>
</groups>
<manageableDepartmentIds>
  <id>1141d74c-a75e-11eb-ad56-0242ac13002a</id>
</manageableDepartmentIds>
<userRoles>
  <userRole>
    <roleId>eaf01e14-2ae1-11e9-89a5-0242ac13000a</roleId>
    <roleType>department_administrator</roleType>
    <manageableDepartmentIds>
      <id>1141d74c-a75e-11eb-ad56-0242ac13002a</id>
    </manageableDepartmentIds>
  </userRole>
</userRoles>
</userProfile>
</response>
```