

Getting User Info

AVAILABLE WITH BUSINESS SUBSCRIPTION

Request: **GET /user/{user_id}**

When requesting **GET /user/{user_id}**, the values for the "Inactive" and "Employment Ended" statuses are the same — **3**.

To differentiate between these statuses, use the **GET /user/{user_id}/v2** request. In this way, in the status parameter, inactive users will be indicated by status **3**, while users who are identified as "Employment Ended" will be indicated by status **5**.

Permissions to Run the Request

Account Owner, Account Administrators, Department Administrators, or [custom roles](#).

Department Administrators and users with a custom role can get information about users belonging only to the departments they manage and their sub-departments.

Request Headers

Parameter	Description
Authorization (required)	Access token. You can obtain a token by making a request .
Parameter	Description
user_id (required)	The user's ID.

Response Parameters

Parameter	Description
userProfile	An array with user's data.
userId	The user ID.
role	The user's role. Possible values: <ul style="list-style-type: none">• learner• administrator• department_administrator• publisher• custom
departmentId	The ID of the department.
status	The user's status. Possible values: <ul style="list-style-type: none">• 1 — active• 3 — inactive• 5 — employment ended
fields	An array with data about user profile fields. It includes profile field names and their values.
groups	An array with the group IDs the user is a member of.
manageableDepartmentIds	An array with the IDs of the departments the user manages.
userRoles	An array with data about the user's roles.
addedDate	The date the user was added to the account.
lastLoginDate	The date the user last timed logged in to the account.

subordination (optional)	An array with data on the type of department supervisor subordination.	
coSubordination (optional)	An array with data on the type of functional manager subordination.	
subordinationType (required)	The type of supervisor and functional manager subordination. <ul style="list-style-type: none"> • inherit — Inherit from parent department. • manual — Assign manually. • no_supervisor — No supervisor. 	
workLeaveStatus (optional)	A work leave status . An array with the following parameters: <ul style="list-style-type: none"> • workLeaveReason Reasons for work leave status • startDate The work leave status start date. You can add it in the yyyy-mm-dd format • endDate The work leave status end date. You can add it in the yyyy-mm-dd format 	
supervisorId (optional)	The supervisor and functional manager ID.	Specify the supervisor ID, if subordinationType = manual.
	-	If subordinationType = inherit, no_supervisor, there is no need to specify the supervisor ID.

Possible Response Codes

Code	Text	Description
200	OK	The request was successfully processed. The body of the response will contain xml data with user info.
400	Bad Request	A request error.
401	Unauthorized	An authorization error.
403	Permission Denied	The user doesn't have enough permissions to complete the request.

Sample Request

```
GET /user/f29d887c-5cff-11e9-9e6a-0a580af40692 https/1.1
Host: api-learn.ispringlearn.com
Authorization: p-1sJDjmULL5DdpXPJTcbm4jVIaWVHvNmrjAxATRbNE
```

Sample Response

https/1.1 200 OK

```
<?xml version="1.0" encoding="UTF-8"?>
<response>
  <userProfile>
    <role>department_administrator</role>
    <roleId>eaf01e14-2ae1-11e9-89a5-0242ac13000a</roleId>
    <userId>3d7e1028-1545-11ec-b8d1-0242ac17002a</userId>
    <departmentId>1141d74c-a75e-11eb-ad56-0242ac13002a</departmentId>
    <status>1</status>
    <fields>
      <field>
        <name>FIRST_NAME</name>
        <value>Kate</value>
      </field>
      <field>
        <name>LAST_NAME</name>
        <value>Smith</value>
      </field>
      <field>
        <name>LOGIN</name>
        <value>kate.smith</value>
      </field>
      <field>
        <name>EMAIL</name>
        <value>kate.smith@test.com</value>
      </field>
      <field>
        <name>PHONE</name>
        <value></value>
      </field>
      <field>
        <name>JOB_TITLE</name>
        <value>Sales Manager</value>
      </field>
      <field>
        <name>COUNTRY</name>
        <value></value>
      </field>
    </fields>
    <addedDate>2021-09-14</addedDate>
    <groups>
      <id>14b5893c-a75e-11eb-a87c-0242ac13002a</id>
      <id>ee5a6cca-154a-11ec-a6a8-0242ac17002a</id>
    </groups>
    <manageableDepartmentIds>
      <id>1141d74c-a75e-11eb-ad56-0242ac13002a</id>
    </manageableDepartmentIds>
    <userRoles>
      <userRole>
        <roleId>eaf01e14-2ae1-11e9-89a5-0242ac13000a</roleId>
        <roleType>department_administrator</roleType>
        <manageableDepartmentIds>
          <id>1141d74c-a75e-11eb-ad56-0242ac13002a</id>
        </manageableDepartmentIds>
      </userRole>
    </userRoles>
  </userProfile>
</response>
```