

Activating and Deactivating Users

Method: `changeUserStatus`

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Permissions to Run the Request

Account Owner, Account Administrators, Department Administrators, or [custom roles](#).

Department Administrators and users with a custom role can activate and deactivate the users belonging to the departments they manage and their sub-departments.

Parameters

Parameter	Type	Description
credentials (required)	credentials	Read the description of the Credentials object.
userId (required)	string	The ID of the user whom you want to activate or deactivate.
status (required)	string	Specify user status: 1 — active 3 — inactive

Return Value

After the request has been completed, the system returns an object with the following properties:

Parameter	Type	Description
success	bool	true if the user's profile has been updated.

Possible Errors

Type	Description
Unknown user	A user with the specified ID was not found.
Permission denied	A user does not have enough permissions to handle the operation.
User status must be 1 or 3, <status> given	An unacceptable status.

Sample Call

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="https://schemas.xmlsoap.org/soap/envelope/"
  xmlns="https://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <ChangeUserStatusRequest>
      <credentials>
        <accountUrl>https://myaccount.ispringlearn.com</accountUrl>
        <email>email@email.com</email>
        <password>password</password>
      </credentials>
      <userId>string</userId>
      <status>1</status>
    </changeUserStatusRequest>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

Sample Response

```
<?xml version="1.0" encoding="UTF-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="https://schemas.xmlsoap.org/soap/envelope/"
  xmlns:ns1="https://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <ns1:successResult>
      <ns1:success>true</ns1:success>
    </ns1:successResult>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```