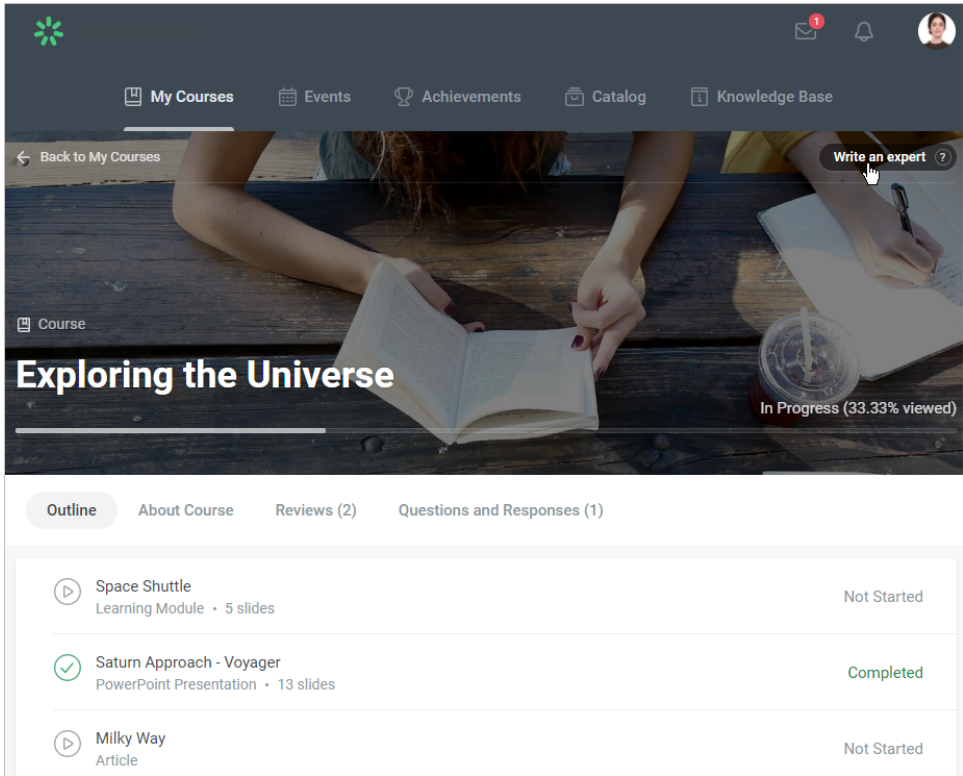


Exchanging Messages with Experts

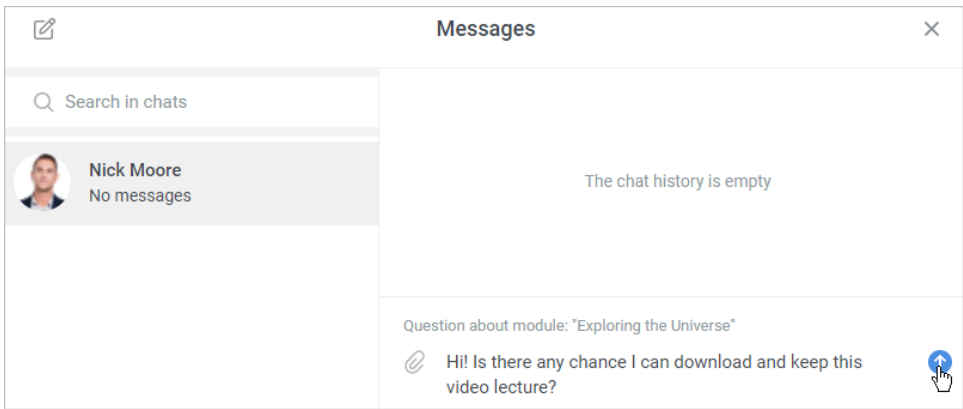
Users can send messages to experts and receive feedback from them.

1. To contact an expert, click the **Write an expert** link.

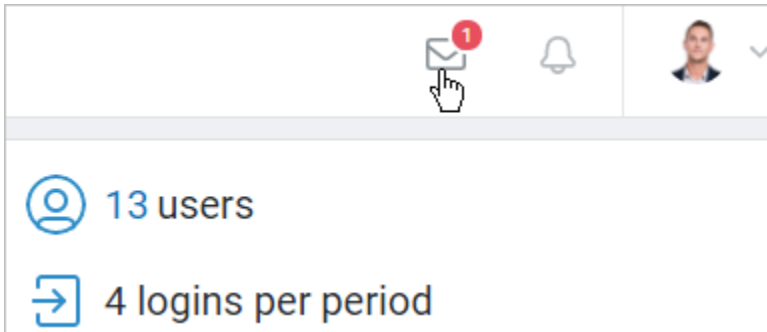


i Make sure that [private messaging](#) is enabled in the [User Portal Settings](#).

2. On the **Messages** page, type your message for the expert and send it.



3. The expert will see a notification about a new message in their account.



1. If the expert is deleted from the content item, removed from the account, or deactivated, the correspondence history will also remain.
2. If a question has been asked through the [Questions and Answers](#) tab, the expert will see [a notification](#) in their account.