

Standard Roles

In iSpring Learn, there are 5 standard roles:

- *Account Owner*
- *Account Administrator*
- *Department Administrator*
- *Publishers*
- *Learners*

Account Owner is a user with the broadest permissions. If you create an iSpring Learn account, you are automatically assigned as *Account Owner*. The owner cannot be edited or deleted, and takes full control of the account, including access to billing options.

Account Administrators are users who help the owner to manage the system. Admins have the same set of permissions as the account owner but don't have access to billing options .

Department Administrators are users who have full access to user management within their own department.

Publishers can add or remove content items and assign content to students within a department they manage.

Learners are regular users who have access to courses assigned to them and view their activity history, events they are invited to attend, their achievements, view and study content placed into the Catalog, exchange messages with experts, administrators and publishers.

Table 1. User roles and permissions

Permission	Account Owner	Account Administrators	Department Administrators	Publishers	Learners
Changing Password	Yes	Yes	Yes	Yes	Yes
Viewing Content	All content	All content	All content	All content	Only permitted to view
Accessing Reports	All reports	All reports	Reports within their own department	Reports within their own department	Only personal history
Publishing, Managing and Deleting content	Yes	Yes	Yes	Yes	No
Managing Users	Yes	Yes	Yes (within their own department)	No	No
Managing Groups	Yes	Yes	Yes (within their own department)	No	No
Managing Publishers and Administrators	Yes	Yes	Yes (within their own department)	No	No
Changing Account Settings	Yes	Yes	No	No	No
Managing Account Membership	Yes	No	No	No	No