

Connecting to Zoom

To run meetings in iSpring Learn, you need to enable the web conference service Zoom.

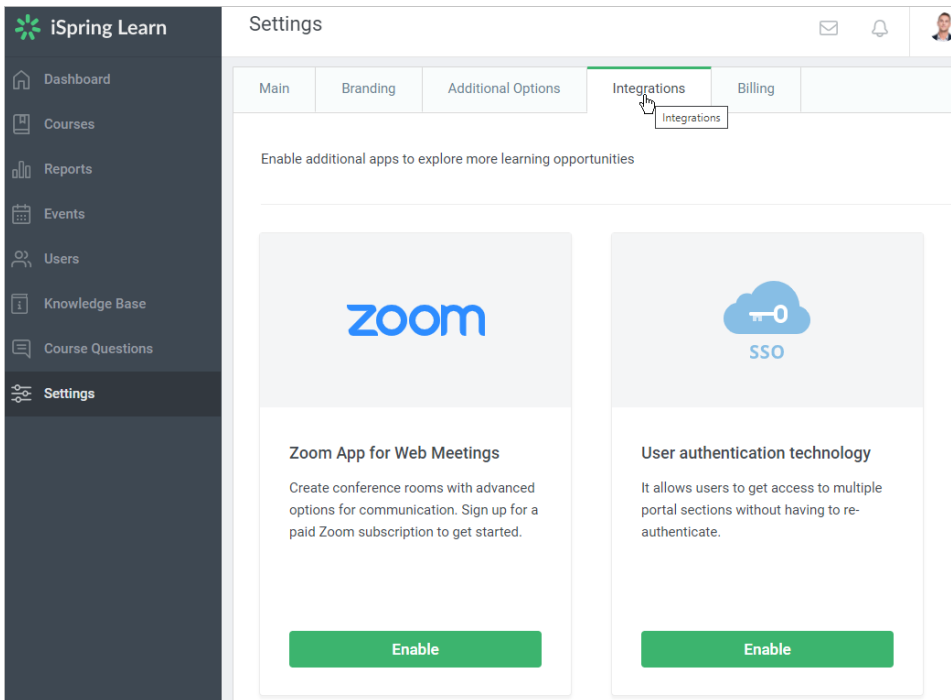
Important:

1. Only *Account Owner* and *Administrators* can enable Zoom meetings in the iSpring Learn account.
2. Read through [the requirements](#) you need to meet to enable Zoom in your iSpring Learn account. If you don't complete these conditions, meetings will not work in your account.
3. The correct functioning of Zoom in iSpring Learn depends on modifications made on the Zoom side. Sometimes such modifications are implemented without notifying customers and partners.

We are always striving to restore the correct functioning of Zoom meetings in iSpring Learn in the quickest possible time, but sometimes it takes some time to get issues fixed.

4. iSpring Learn doesn't support the following Zoom functionalities:
 - Creating and conducting meetings using a Personal Meeting ID (PMI)
 - Creating and conducting recurring meetings
 - Converting a web meeting to a webinar

1. Go to the **Settings** section and open the **Integrations** tab, Here you will see all third-party services integrated with iSpring Learn.



2. In the Zoom section, click **Enable**.

Settings



Main

Branding

Additional Options

Integrations

Billing

Enable additional apps to explore more learning opportunities

Zoom App for Web Meetings

Create conference rooms with advanced options for communication. Sign up for a paid Zoom subscription to get started.

Enable



SSO

User authentication technology

It allows users to get access to multiple portal sections without having to re-authenticate.

Settings

3. In the opened window **Enable Zoom Integration**, click **Sign in with Zoom**.

Enable Zoom Integration



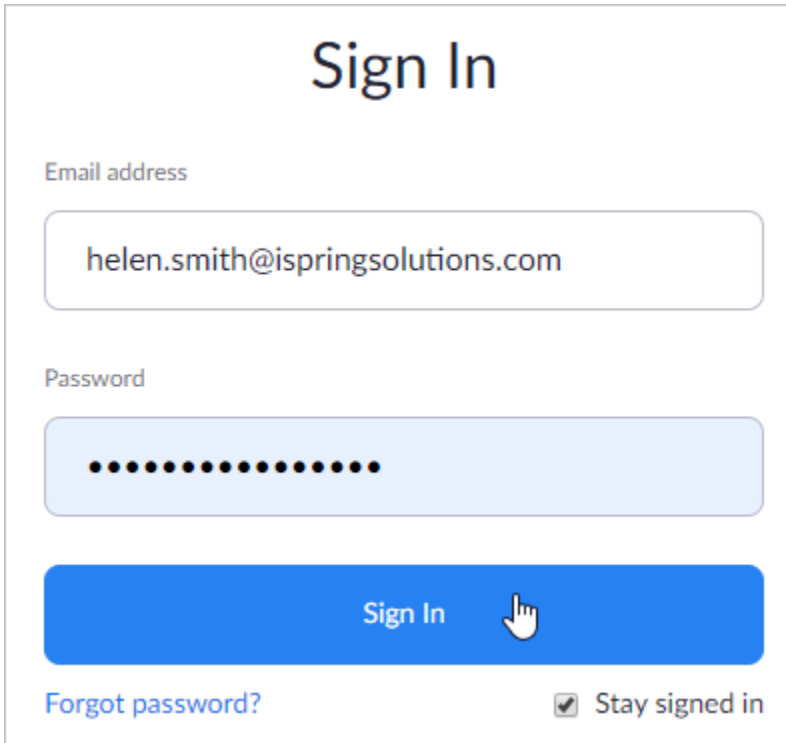
You need the paid Zoom subscription (Pro, Business or Enterprise Plan)

To set up integration, click the button below and login to your Zoom account on the zoom.us site. Next, you will be sent back to iSpring Learn.

Cancel

Sign in with Zoom

4. You will be redirected to the Zoom's authorization page. If you already have a Zoom account, enter your login and password and click **Sign In**.



The image shows a 'Sign In' form on the Zoom website. At the top, the text 'Sign In' is displayed in a large, dark blue font. Below this, there are two input fields. The first is labeled 'Email address' and contains the text 'helen.smith@ispringsolutions.com'. The second is labeled 'Password' and contains a series of black dots representing a masked password. Below the password field is a large blue button with the text 'Sign In' and a white hand cursor icon pointing to it. At the bottom left of the form, there is a link that says 'Forgot password?'. At the bottom right, there is a checkbox labeled 'Stay signed in' which is currently checked.

If you didn't set up your Zoom account earlier, create it now. To do this, hit the **Sign Up** button.



Next, buy a paid membership plan: **Pro**, **Business**, or **Enterprise**. To do this, click the **Plans & Pricing** link in the upper menu.



Important:

- a. Meetings in iSpring Learn work **only** with the paid Zoom subscription. Meetings won't work with the **Basic** plan.
- b. To host webinars, apart from a paid plan, purchase the **Webinar** add-on.

Available Add-ons

Webinar ▼

100 Participants ▼

1

host

Monthly

\$40.00 /mo/host

Billed monthly

Annual

\$33.33 /mo/host

\$400.00 Billed annually

Read through [the full list of requirements](#) you need to meet to enable Zoom in your iSpring Learn account. If you don't complete these conditions, meetings will not work in your account.

5. Congratulations! You have connected Zoom to your iSpring Learn account, Now you can start creating meetings in the **Events** section.

The screenshot shows the iSpring Learn interface. On the left is a dark sidebar with navigation options: Dashboard, Courses, Reports, **Events** (highlighted), Users, Knowledge Base, Course Questions, and Settings. The main content area is titled 'Events' and features a calendar for April 2020. Above the calendar are filters for 'Event Type', 'Organizer', and a 'Select user' dropdown. A green 'Add' button is positioned above the calendar, with a dropdown menu showing options: Training, Web Meeting, and Webinar. The calendar grid shows dates from 29 to 18, with the 17th highlighted in blue.