

Getting List of Users

Method: **getUsers**

Permissions to Run the Request

Account Owner, Account Administrators, Department Administrators, or [custom roles](#).

Department Administrators and users with a custom role can get lists of the users belonging to the departments they manage and their sub-departments.

Parameters

Parameter	Type	Description
credentials (required)	credentials	Read the description of the Credentials object.
groupId (optional)	string	If specified, this method selects users belonging to a specific group.
departmentId (optional)	int	If specified, this method selects users belonging to a specific department.

Return Value

After the request has been completed, the system returns an object with the following properties:

Parameter	Type	Description
users	UserProfile[]	An array of user profiles. The UserProfile object has the same properties as the getUserProfile method.

Possible Errors

Error	Description
Permission denied	The user doesn't have enough permissions to handle the request. For example, <i>Department Administrator</i> can't get a list of users from a department they don't manage.

Sample Call

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <GetUsersRequest>
      <credentials>
        <accountUrl>http://myaccount.ispringlearn.com</accountUrl>
        <email>email@email.com</email>
        <password>password</password>
      </credentials>
    </GetUsersRequest>
    <groupId>string</groupId>
    <departmentId>string</departmentId>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

Sample Response

```

<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <GetUsersResult>
      <userProfile>
        <userId>43eb7146-6280-11e9-b274-a6210366ac32</userId>
        <role>publisher</role>
        <departmentId>e95b4ad0-5f50-11e9-80c4-0a580af406eb</departmentId>
        <status>1</status>
        <fields>
          <field>
            <name>LOGIN</name>
            <value>helen@ispring.com</value>
          </field>
          <field>
            <name>EMAIL</name>
            <value>helen@ispring.com</value>
          </field>
          <field>
            <name>FIRST_NAME</name>
            <value>Helen</value>
          </field>
          <field>
            <name>LAST_NAME</name>
            <value>Jones</value>
          </field>
          <field>
            <name>JOB_TITLE</name>
            <value>Accountant</value>
          </field>
          <field>
            <name>COUNTRY</name>
            <value>643</value>
          </field>
        </fields>
        <groups>
          <id>e0b394fc-44b9-11e9-92c8-0a580af401f6</id>
        </groups>
        <manageableDepartmentIds>
          <id>3fa85f64-5717-4562-b3fc-2c963f66afa6</id>
        </manageableDepartmentIds>
        <userRoles>
          <userRole>
            <roleId>eaf01e14-2ae1-11e9-89a5-0242ac13000a</roleId>
            <roleType>publisher</roleType>
            <manageableDepartmentIds>
              <id>f9de0c52-6f59-11ea-b88f-cee299842653</id>
              <id>f9d9f306-6f59-11ea-ad9a-cee299842653</id>
            </manageableDepartmentIds>
          </userRole>
        </userRoles>
        <addedDate>2019-04-30</addedDate>
        <lastLoginDate>2019-04-30</lastLoginDate>
      </userProfile>
    </userProfile>
    <userProfile>
      <userId>43eb7146-6280-11e9-b274-a6210366ac33</userId>
      <role>department_administrator</role>
      <departmentId>e95b4ad0-5f50-11e9-80c4-0a580af406eb</departmentId>
      <status>1</status>
      <fields>
        <field>
          <name>LOGIN</name>
          <value>kevin@ispring.ru</value>
        </field>
        <field>
          <name>EMAIL</name>
          <value>kevin@ispring.com</value>
        </field>
        <field>
          <name>FIRST_NAME</name>

```

```
        <value>Kevin</value>
    </field>
    <field>
        <name>LAST_NAME</name>
        <value>Klein</value>
    </field>
    <field>
        <name>JOB_TITLE</name>
        <value>Sales Manager</value>
    </field>
    <field>
        <name>COUNTRY</name>
        <value>643</value>
    </field>
</fields>
    <groups>
        <id>e0b394fc-44b9-11e9-92c8-0a580af401f6</id>
    </groups>
    <manageableDepartmentIds>
        <id>3fa85f64-5717-4562-b3fc-2c963f66afa6</id>
    </manageableDepartmentIds>
<userRoles>
    <userRole>
        <roleId>eaf01e14-2ae1-11e9-89a5-0242ac13111b</roleId>
        <roleType>department_administrator</roleType>
        <manageableDepartmentIds>
            <id>f9de0c52-6f59-11ea-b88f-cee299842653</id>
            <id>f9d9f306-6f59-11ea-ad9a-cee299842653</id>
        </manageableDepartmentIds>
    </userRole>
</userRoles>
    <addedDate>2019-04-29</addedDate>
    <lastLoginDate>2019-04-30</lastLoginDate>
</userProfile>
</GetUsersResult>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```