

# Getting User Information

You can obtain information about a user with the **getUserProfile** method.

Permission to run the request: Account Owner, Administrator, Organization Administrator.

## Parameters

Parameter	Type	Description
credentials (required)	credentials	Read the description of the <a href="#">Credentials</a> object.
userId (required)	string	ID of the user whose information you want to get.

## Return Value

After the request has been completed, the system returns an object with the following properties.

Parameter	Type	Description
userId	string	ID of the specified user.
status	int	User status: 1 - active, 2 - deleted, 3 - inactive.
organizationId	int	ID of the organization the user belongs to.
deactivationDate	date	User's deactivation date.
groups	string[]	Array of IDs of the group the user belongs to.
fields	string[][]	Fields of user profile (UserFields). An array of objects with the following properties: name, value.

## Possible Errors

Error	Description
Unknown user	The user with the given ID cannot be found
Permission denied	You do not have enough permissions to get user info.

## Sample Call

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <GetUserProfileRequest>
      <credentials>
        <accountUrl>http://myaccount.ispringlearn.com</accountUrl>
        <email>email@email.com</email>
        <password>password</password>
      </credentials>
      <userId>1</userId>
    </GetUserProfileRequest>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## Sample Response

```
<?xml version="1.0" encoding="UTF-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:ns1="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <ns1:GetUserProfileResult>
      <ns1:userProfile>
        <ns1:userId>1</ns1:userId>
        <ns1:fields>
          <ns1:field>
            <ns1:name>login</ns1:name>
            <ns1:value>test</ns1:value>
          </ns1:field>
          <ns1:field>
            <ns1:name>first_name</ns1:name>
            <ns1:value/>
          </ns1:field>
          <ns1:field>
            <ns1:name>last_name</ns1:name>
            <ns1:value/>
          </ns1:field>
          <ns1:field>
            <ns1:name>email</ns1:name>
            <ns1:value>test@test.test</ns1:value>
          </ns1:field>
          <ns1:field>
            <ns1:name>country_id</ns1:name>
            <ns1:value/>
          </ns1:field>
          <ns1:field>
            <ns1:name>customfield</ns1:name>
            <ns1:value/>
          </ns1:field>
        <ns1:status>1</ns1:status>
        <ns1:organizationId>1</ns1:organizationId>
      </ns1:userProfile>
    </ns1:GetUserProfileResult>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```