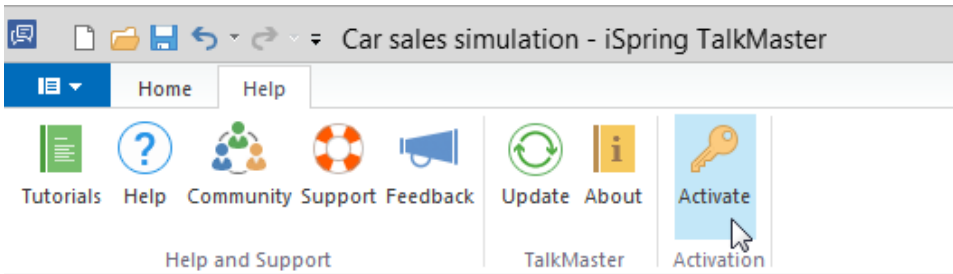


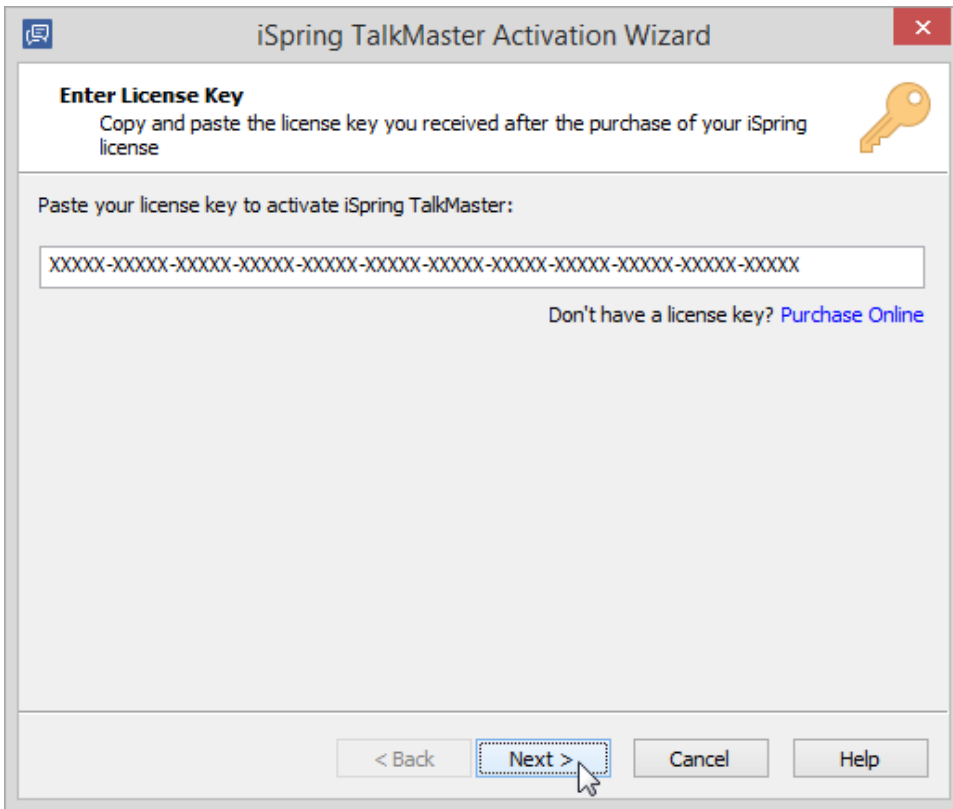
Activating iSpring TalkMaster License

To start using iSpring TalkMaster without the trial period limitations you need to obtain a product license and activate it:

1. In the **Help** tab of the product toolbar click the **Activate** button to launch the iSpring TalkMaster Activation Wizard.



2. If you already have the iSpring TalkMaster license, enter your license key and click **Next** to proceed with entering **Registration Details**. To purchase the iSpring TalkMaster license, click **Purchase Online**.



3. At the next step, you can specify the user's name and the company name. This information will be displayed in the **About** window of iSpring TalkMaster.

iSpring TalkMaster Activation Wizard

Enter Registration Details
These registration details will be displayed in your iSpring product

This product is registered to:

Name: John Smith

Company: iSpring

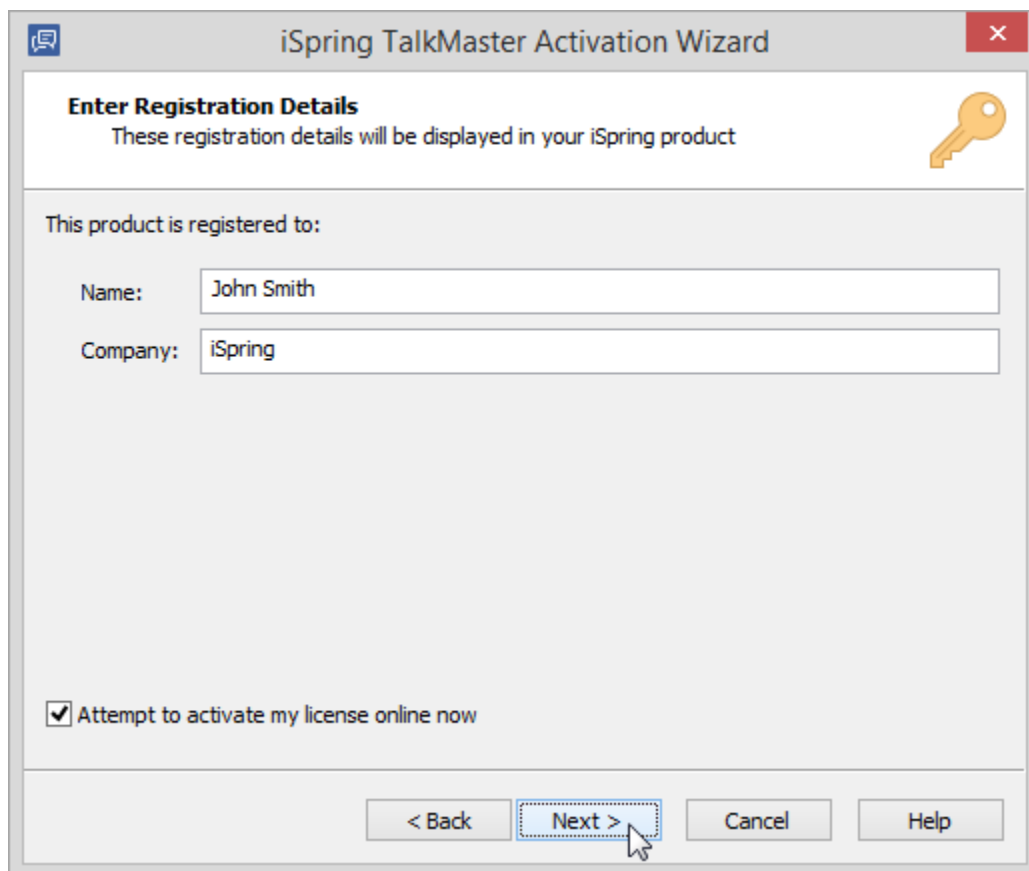
Attempt to activate my license online now

< Back Next > Cancel Help

After you complete steps 1,2,3, you can choose whether to activate your license online or offline.

Online Activation

The fastest way to activate the license is to go through the online activation procedure. To do it, keep the **Attempt to activate my license online now** option checked and click **Next**. Online activation requires an active Internet connection. It usually takes just a few seconds to complete the online activation process.



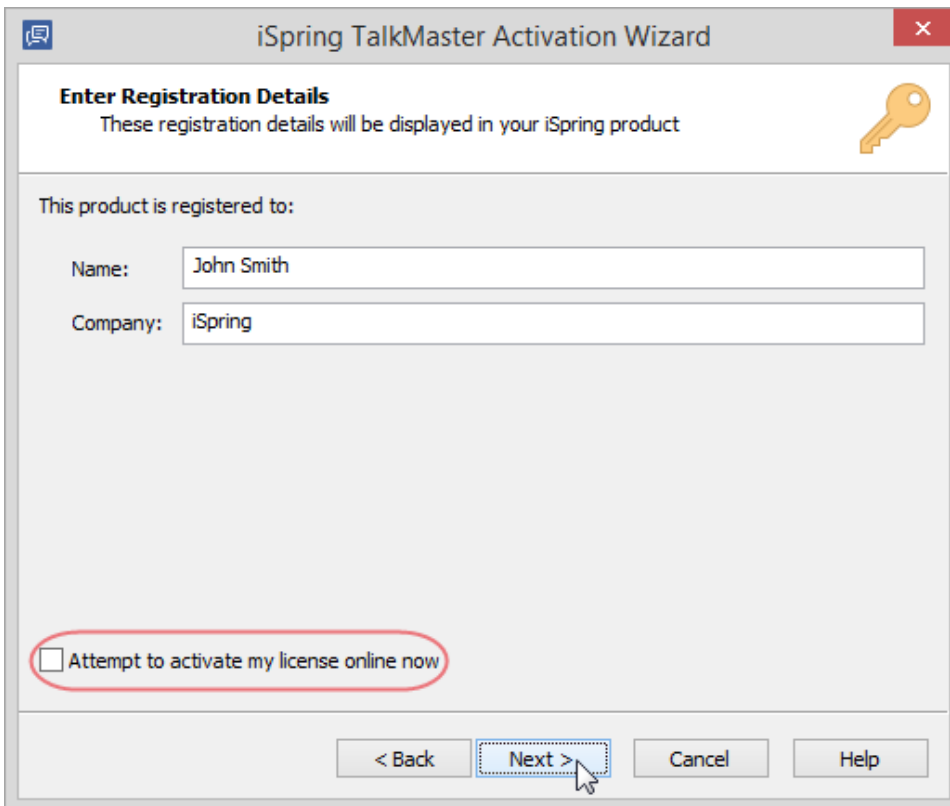
The image shows a Windows-style dialog box titled "iSpring TalkMaster Activation Wizard". The main heading is "Enter Registration Details" with a subtext "These registration details will be displayed in your iSpring product" and a key icon. Below this, it says "This product is registered to:" followed by two text input fields: "Name: John Smith" and "Company: iSpring". At the bottom left, there is a checked checkbox labeled "Attempt to activate my license online now". At the bottom right, there are four buttons: "< Back", "Next >" (which is highlighted with a dashed blue border and a mouse cursor), "Cancel", and "Help".

After successful activation, you will see the number of remaining activations and the total amount of the allowed activations for your license.

Manual Offline Activation

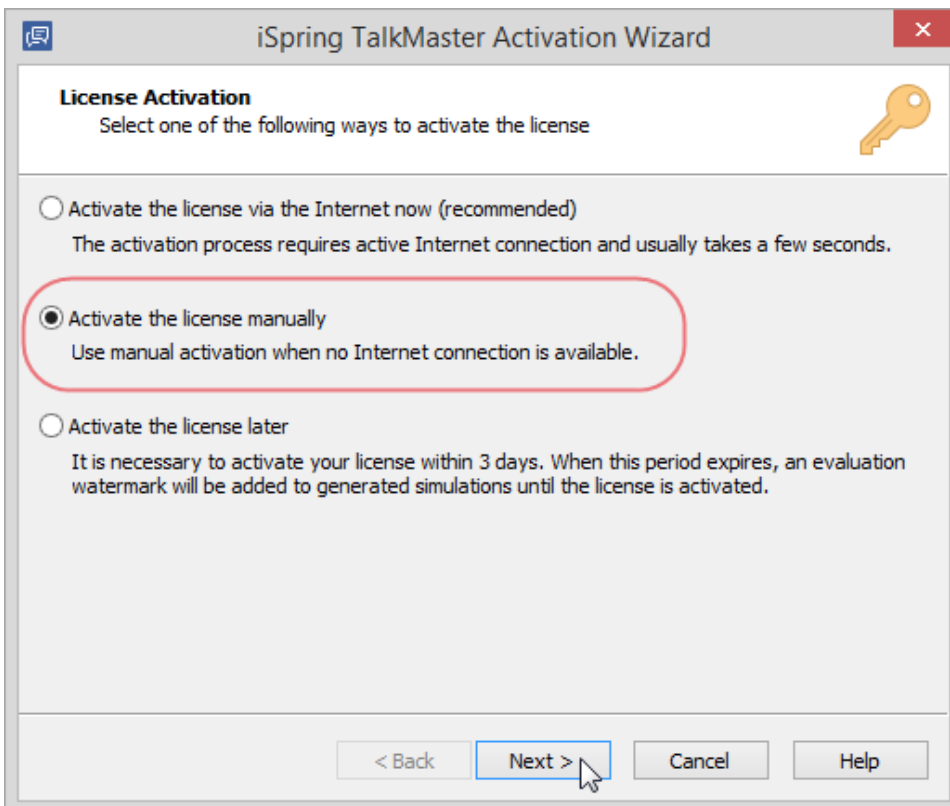
To perform offline activation:

1. Clear the **Attempt to activate my license online now** checkbox, enter your registration information and click **Next**.



The screenshot shows the 'iSpring TalkMaster Activation Wizard' window. The title bar includes a help icon, the text 'iSpring TalkMaster Activation Wizard', and a close button. The main content area is titled 'Enter Registration Details' and includes the instruction 'These registration details will be displayed in your iSpring product'. Below this, it says 'This product is registered to:' followed by two text input fields: 'Name: John Smith' and 'Company: iSpring'. At the bottom, there is a checkbox labeled 'Attempt to activate my license online now' which is currently unchecked. A red oval highlights this checkbox. At the very bottom, there are four buttons: '< Back', 'Next >', 'Cancel', and 'Help'. A mouse cursor is pointing at the 'Next >' button, which is also highlighted with a red dashed border.

2. Choose **Activate the license manually** and click **Next**.



The screenshot shows the 'iSpring TalkMaster Activation Wizard' window at the 'License Activation' step. The title bar is the same as the previous screenshot. The main content area is titled 'License Activation' and includes the instruction 'Select one of the following ways to activate the license'. There are three radio button options: 'Activate the license via the Internet now (recommended)' with a sub-note 'The activation process requires active Internet connection and usually takes a few seconds.', 'Activate the license manually' which is selected and highlighted with a red oval, and a sub-note 'Use manual activation when no Internet connection is available.', and 'Activate the license later' with a sub-note 'It is necessary to activate your license within 3 days. When this period expires, an evaluation watermark will be added to generated simulations until the license is activated.'. At the bottom, there are four buttons: '< Back', 'Next >', 'Cancel', and 'Help'. A mouse cursor is pointing at the 'Next >' button, which is highlighted with a blue border.

3. Send a license activation request with your License request code and License key via email to the Support Team. After you receive a **License activation code** from the iSpring Support Team, paste it into the corresponding field and click **Next**. Manual activation requests are usually processed within one business day.

iSpring TalkMaster Activation Wizard

Manual License Activation

Step 1
To activate your license manually you need to send the license request code and your license key to iSpring Support Team.

License request code:

License key:

Step 2
Please enter the license activation code you received from iSpring Support Team and click Next.

License activation code:

Activation process should be complete within 3 days after you entered the license key. If the license is not activated within this period, an evaluation watermark will be added to your simulationzses.

The license activation binds the product to a given computer and its operating system. As the number of the allowed activations is limited, you should [deactivate a previously activated license](#) in case you want to reinstall the operating system or activate the license on another computer. This way you will not lose your activations.