

# Getting User Portal Settings

You can get User Portal settings with the **getUserPortalSettings** method.

Permission to run the request: Account Owner, Administrator.

## Parameters

| Parameter              | Type        | Description                                                     |
|------------------------|-------------|-----------------------------------------------------------------|
| credentials (required) | credentials | Read the description of the <a href="#">Credentials</a> object. |

## Return Value

After the request has been completed, the system returns an object with the following properties:

| Parameter          | Type   | Description                                                                      |
|--------------------|--------|----------------------------------------------------------------------------------|
| userPortalEnabled  | bool   | True if the user portal is enabled.                                              |
| welcomeTitle       | string | Welcome Title displayed in the user portal.                                      |
| instructionMessage | string | Instruction message displayed in the user portal.                                |
| showHistoryReports | bool   | True, if the History tab is enabled in the user portal.                          |
| coursesSortColumn  | string | The way the courses are sorted in the user portal: by status, title or duration. |

## Possible Errors

| Text              | Description                                                                                                                                         |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| Permission denied | You have no permissions to get the settings of the user portal. Only the account Owner and the administrators have permissions to send the request. |
| Wrong parameters  | The system failed to process the request because it did not contain all necessary parameters.                                                       |

## Sample Call

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <GetUserPortalSettingsRequest>
      <credentials>
        <accountUrl>http://myaccount.ispringlearn.com</accountUrl>
        <email>email@email.com</email>
        <password>password</password>
      </credentials>
    </GetUserPortalSettingsRequest>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

## Sample Response

```
<?xml version="1.0" encoding="utf-8"?>
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <GetUserPortalSettingsResult>
      <userPortalEnabled>true</userPortalEnabled>
      <welcomeTitle>Welcome title</welcomeTitle>
      <instructionMessage>Instruction message</instructionMessage>
      <showHistoryReports>true</showHistoryReports>
      <coursesSortColumn>status</coursesSortColumn>
    </GetUserPortalSettingsResult>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```