

# Processing Errors

If a request hasn't been completed, the system returns the SoapFault object with an error description.

## Main Errors

| Error                        | Description                                          |
|------------------------------|------------------------------------------------------|
| Authorization failed         | account or user cannot be found                      |
| Account subscription expired | subscription for a given account has already expired |
| Wrong parameters             | parameters passed to the system have invalid values  |
| Permission denied            | user has no permissions to perform a given operation |

## Sample Error

```
<?xml version="1.0" encoding="UTF-8"?>

<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
                    xmlns="http://ispringlearn.com/go/services/api/soap">
  <SOAP-ENV:Body>
    <SOAP-ENV:Fault>
      <faultcode>client</faultcode>
      <faultstring>Wrong parameters</faultstring>
    </SOAP-ENV:Fault>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```